

ECRM: Emergency Crisis Resource Management

The first Crisis Resource Management (CRM) course developed specifically for ED staff. A full day course for doctors and nurses, the course's main aim is to improve teamwork behaviours in critical incidents by introducing participants to the key points of CRM and allowing them to practice these points in simulated ED scenarios. The scenarios are videotaped to allow specific team behaviours to be highlighted in the debriefing sessions that follow each scenario. Importantly, the ECRM course is NOT a "test" of one's ability to deal with a given crisis or memorise a particular algorithm. Rather, it is a forum for discussion about strategies that aid in the translation of knowledge of what needs to be done into effective management of the situation.